



DESCRIPTION OF THE PROBLEM

What voltage was used?

\_\_\_\_\_

What additional Hardware was connected to the unit? (That is, Maglocks, Antenna Readers, Remote Readers and so on)

\_\_\_\_\_  
\_\_\_\_\_

Under what conditions did the fault occur?

\_\_\_\_\_

Was the unit Earthed?

\_\_\_\_\_

Describe the events immediately prior to the unit's failure?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Was there a recent electrical storm?

Yes.....  No.....

Basic Wiring Diagram:

FOR IMPRO USE

Received By:

\_\_\_\_\_  
\_\_\_\_\_

Date Received:

\_\_\_\_\_

Reference N°:

\_\_\_\_\_

Action Taken:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Referred To:

\_\_\_\_\_

Action Taken By:

Name:

\_\_\_\_\_

Date:

\_\_\_\_\_

Signature:

\_\_\_\_\_

Corrective Action Request Required?

Yes .....  No .....

Referred To:

\_\_\_\_\_

Reference N°:

\_\_\_\_\_

Customer Advised of Action Taken?

Yes .....  No .....

Reference N°:

\_\_\_\_\_